Attachment A.2 KCATA-Contracted Paratransit Services Funded By KCMO KCMO Fiscal Year 2024-2025

Listed below is the expected operational status as of May 1, 2024, of the KCMO-funded contracted paratransit services covered by this agreement. All services are operated within Kansas City, MO. Any alterations to these services will be agreed upon by KCATA and the City of Kansas City, MO per the requirements of Attachment D.

RideKC Freedom – Kansas City, MO ADA Paratransit

The RideKC Freedom service is the name for KCATA's federally mandated ADA paratransit service. This service utilizes a contractor for the scheduling and dispatching software, operations of the service and maintenance of the vehicles. Parameters associated with the RideKC Freedom service are outlined below.

Hours: Operates during the same hours as local fixed-route services

Area: 3/4-mile on either side of local fixed-route bus services

Fare: Fare is set as no more than twice the base fixed-route fare. Currently the service is free.

KPI: Maintain 90% On-Time Performance monthly. Per Section VI.B.3, fee adjustments apply for trip pickups that are more than fifteen (15) minutes after the time negotiated and stated to riders.

<u>RideKC Freedom On-demand – On-demand Service for Older Adults and Persons with Disabilities</u>

RideKC Freedom On-demand utilizes FTA Section 5310 Program funding with a local match to provide a digital taxi voucher program for older adults and persons with disabilities. This service is an expansion of the paratransit service to provide above and beyond ADA levels of service to the specified populations. The service is available in Kansas City, MO. Hours: 6am to 11pm weekdays and 7am to 10pm Weekends.

Area: All of Kansas City, MO

Fare: \$5 for first 5 miles and \$2 per mile after 5 miles