



City of Kansas City, Missouri

Docket Memo

Ordinance/Resolution #: 260321

Submitted Department/Preparer: General Services

Revised 01/30/25

Docket memos are required on all ordinances initiated by a Department Director. More information can be found in [Administrative Regulation \(AR\) 4-1](#).

Executive Summary

Authorizing the Manager of Procurement Services to execute a \$16,472,592.00 nineteen-month contract (EVP4021) from previously appropriated funds with Accenture LLP to provide highly technical system integration services for the Workday SaaS enterprise resource planning (ERP) system; authorizing the Manager of Procurement Services to amend and extend the contract; and designating requisitioning authority.

Discussion

Ordinance No. 251030 authorized the Manager of Procurement Services to execute a \$25,405,195.00 ten-year contract (EV3002) with Iron Brick Associates, LLC to provide the Workday cloud-based SaaS ERP system. Having a dedicated system integrator is essential for an ERP system deployment because the integrator serves as the single point of accountability that translates business strategy into a technically sound, secure, and operationally viable solution across the entire organization. The new Workday ERP system impacts finance, human resources, procurement, payroll, security, data governance, integrations, and change management all at once, and a system integrator brings proven methodology, cross-functional expertise, and disciplined governance to orchestrate these moving parts in a coordinated way. As reflected in the City's ERP system integrator scope, the integrator is responsible for critical activities such as solution design, data migration, integration architecture, security role design, testing, and risk mitigation—areas where missteps can lead to cost overruns, compliance failures, or operational disruption if handled without integrator support.

Fiscal Impact

1. Is this legislation included in the adopted budget? ☒ Yes ☐ No

2. What is the funding source?
SO Bond Series 2026B Projects
AL-3457-127053-B-12WRKDYINT
3. How does the legislation affect the current fiscal year?
Authorizes expenditure of previously appropriated funds.
4. Does the legislation have a fiscal impact in future fiscal years? Please notate the difference between one-time and recurring costs.
This contract is a one-time cost. Any future costs will require a contract amendment.
5. Does the legislation generate revenue, leverage outside funding, or deliver a return on investment?
No

Office of Management and Budget Review

(OMB Staff will complete this section.)

1. This legislation is supported by the general fund. ☐ Yes ☒ No
2. This fund has a structural imbalance. ☐ Yes ☒ No
3. Account string has been verified/confirmed. ☒ Yes ☐ No

Additional Discussion (if needed)

None

Citywide Business Plan (CWBP) Impact

1. View the [Adopted 2025-2029 Citywide Business Plan](#)
2. Which CWBP goal is most impacted by this legislation?
Finance and Governance (Press tab after selecting.)
3. Which objectives are impacted by this legislation (select all that apply):
 - ☒ Ensure City Government is responsive, representative, engaged, and transparent; particularly when faced with unforeseen challenges.
 - ☒ Operate an efficient City government workforce through effective employee recruitment, development, retention, and engagement.

- ☐ Present a realistic view of financial indicators for improved communications on impact to the City.
- ☐
- ☐
- ☐

Prior Legislation

Funding appropriated in the Fiscal year 2025-2026 annual budget ordinance, number 250175.

Service Level Impacts

An ERP system integrator ensures the ERP system is implemented as an enterprise business transformation—not just a software installation—by aligning stakeholders, enforcing standards, and delivering a stable, scalable platform that can support the organization long after go-live.

Staff Recommendation

General Services

Select One: ☒ Sponsored
☐ Directive: Res/Ord # [Click to enter Res/Ord. No.](#)

Select One: ☒ Recommend
☐ Do Not Recommend
☐ Not Applicable

This contract allows is for a successful ERP system deployment.

Other Impacts

1. What will be the potential health impacts to any affected groups?
N/A
2. How have those groups been engaged and involved in the development of this ordinance?
N/A

3. How does this legislation contribute to a sustainable Kansas City?
N/A

4. Does this legislation create or preserve new housing units?
No (Press tab after selecting)

Click or tap here to enter text.
Click or tap here to enter text.

5. Department staff certifies the submission of any application Affirmative Action Plans or Certificates of Compliance, Contractor Utilization Plans (CUPs), and Letters of Intent to Subcontract (LOIs) to CREO prior to, or simultaneously with, the legislation entry request in Legistar.

Yes - I have submitted documents for CREO Review (Press tab after selecting)
Please attach or copy and paste CREO's review.
No goals were set by CREO for this project

6. Does this legislation seek to approve a contract resulting from an Invitation for Bid?

No(Press tab after selecting)

Click or tap here to enter text.

7. Does this legislation seek to approve a contract resulting from a Request for Proposal/Qualification (RFP/Q)?

Yes(Press tab after selecting)

In an effort to prevent disclosure of confidential information, a separate communication will be provided to City Council members to reflect the top three proposers for the RFP/Q.