



ORDINANCE NO. 260097

Drinking Water Service Line Grant Award Acceptance/Approval and Construction Project Approval

Accepting and approving a \$1,869,274.00 grant award from the Missouri Department of Natural Resources (MDNR) for financing through the Missouri State Revolving Fund for a construction project to comply with the Environmental Protection Agency (EPA) and MDNR Safe Drinking Water Act revised Lead and Copper rule requirements; giving the Director of Water Services the authority to accept the grant award; estimating and appropriating \$1,869,274.00 in the Water Fund; authorizing the Director of Water Services to execute a \$1,699,340.00 construction contract with Ace Pipe Cleaning, Inc., for the Drinking Water Service Line Inspections project; authorizing a maximum expenditure of \$1,869,274.00; authorizing two successive one-year options to renew with further City Council approval; and recognizing this ordinance as having an accelerated effective date.

February 3, 2026

Transportation, Infrastructure & Operations
Committee



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Next Two Weeks: Customer Notification Letters

Sending to all Customers with Galvanized or Unknown Lines
Press releases + media interviews will happen concurrently

KC WATER 4800 E. 63rd St., Kansas City, MO 64130

IMPORTANT: Drinking Water Service Line Notification

November 8, 2025

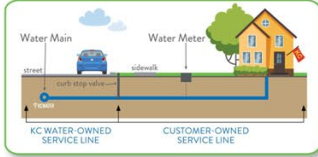
Address Block
XXXX
XXXX
XXXX

You are receiving this letter because KC Water has classified the water service line material for this property as **Unknown**. This means your service line could be made of non-lead, galvanized or lead materials. Please share this information with anyone who shares residence with you. If this is a multi-family building, please share the information with every tenant/resident.

KC Water is required by the Environmental Protection Agency to send annual notification letters to inform customers that records indicate **Unknown** service line material at their home or building. If you believe that KC Water's records are incorrect, you may self-report your service line material:

1. Visit <https://www.kcwater.us/service-line-inventory>
2. Choose **SELF-REPORTING TOOL** from the Menu
3. Click **Click here to open the tool and instructions**

Water service lines connect properties to Kansas City's water mains to provide drinking water directly to homes and businesses. The service lines are privately owned from the curb stop valve to the home.



KC WATER **Service Line Inventory**

The Environmental Protection Agency, under 40 Code of Federal Regulations § 141.84, requires all public water distribution systems in the United States to develop an inventory of water service lines - the pipes that connect and provide water from the utilities' water mains to buildings and homes - by October 16, 2024. The inventory includes the material makeup of each service line and may be classified as either non-lead, lead, galvanized or unknown. The goal of the requirement is to identify lead service lines and minimize lead exposure in drinking water. KC Water's inventory is available online at: <https://www.kcwater.us/service-line-inventory>

Health Effects of Lead in Drinking Water

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney, or nervous system problems.

Steps to Reduce Lead in Your Drinking Water

1. Run the cold water tap for two minutes before using it for drinking and cooking. Lead and other metals can dissolve in water when it sits in pipes for a few hours.
2. Drain your water heater annually. Over time metals, sediment, and bacteria can build up in your water heater.
3. Remove and clean faucet aerators. Lead particles and sediment can collect in the aerator screens located at the tip of your faucet. Aerators should be replaced once a year and are available at local hardware stores.
4. Use only cold water for drinking, cooking, and making baby formula. Always use cold tap water, including water used for making ice, beverages, and infant formula. Hot tap water can cause a greater amount of lead to be released from plumbing and may contain metals and bacteria that build up in the water heater. Boiling water does not remove lead from water.

Replace private lead service pipes and household galvanized plumbing. Replace private lead service pipes with new pipes. When lead is released from lead service pipes and passes through galvanized pipes, lead can collect on the interior corroded walls of this plumbing and release lead in household water. Contact a licensed plumber about replacing household plumbing.

Flush cold water taps after installing new household pipes or fixtures. New plumbing can release metals after installation. Flush cold water taps for five minutes at a high flow rate once a day for three days, especially before using water for drinking or cooking.

Use filtered tap water. If you are pregnant or have children under six, use cold, filtered tap water for drinking and cooking until all lead sources are removed. This includes water used for making infant formula, beverages, and ice. Select a filter certified to meet NSF® Standard 53 for lead. The filter package should specifically list the device as certified for removing the contaminant lead. Routinely replace filter cartridges according to the manufacturer's instructions.

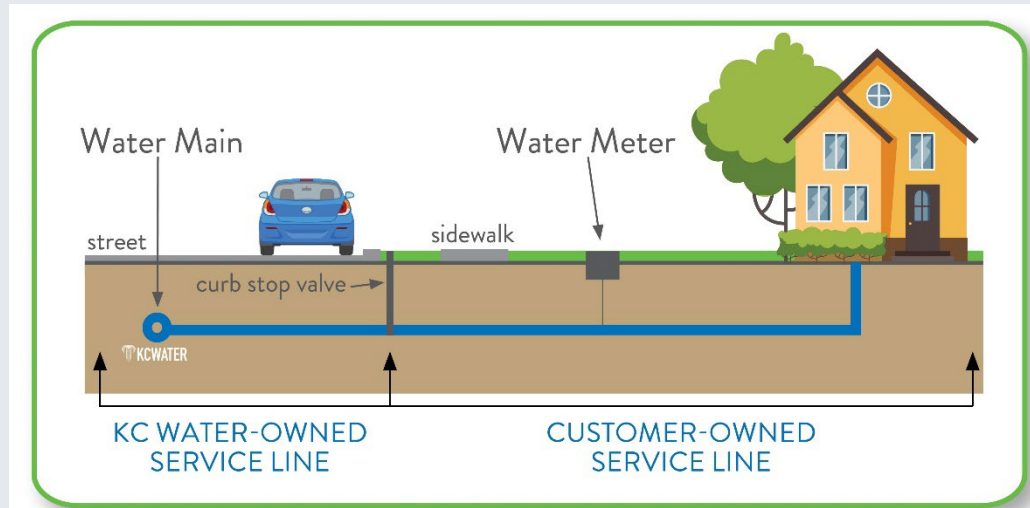
ORDINANCE NO. 260097

Hydro-Excavation (Potholing) Locations To Inspect Service Lines

KC is required to identify the materials of every service line in the city.

There are almost 178,000 service lines:

- 153,000 were classified from historical records. 10% Need field validation.
- 25,000 have unknown materials and require field inspections.



ORDINANCE NO. 260097

Online Tool for Customers to Self-Report Their Service Line Material

A flyer with a light blue background and a darker blue wavy border at the bottom. At the top left, the KC Water logo is present. In the center, a white rounded rectangle contains the text "What's your pipe made of?". To the right of this box is a cartoon blue water drop character with a face, holding a magnifying glass over the text. Below the white box, the text reads "Help KC Water determine the make up of your drinking water service line!" followed by the phone number "816-513-0150". In the bottom right corner, there is a QR code and the text "Scan the QR Code to learn more or go to <https://www.kcwater.us/servicelineinventory>".

**What's your
pipe made of?**

Help KC Water determine the make up
of your drinking water service line!
816-513-0150

Scan the QR Code to learn more
or go to [https://www.kcwater.us/
servicelineinventory](https://www.kcwater.us/servicelineinventory)

The KC Water logo, consisting of a stylized blue water drop icon and the text "KC WATER" in a bold, blue, sans-serif font.

On the KC Water Website.

Advertised through direct mail, door hangers, neighborhood newsletters.

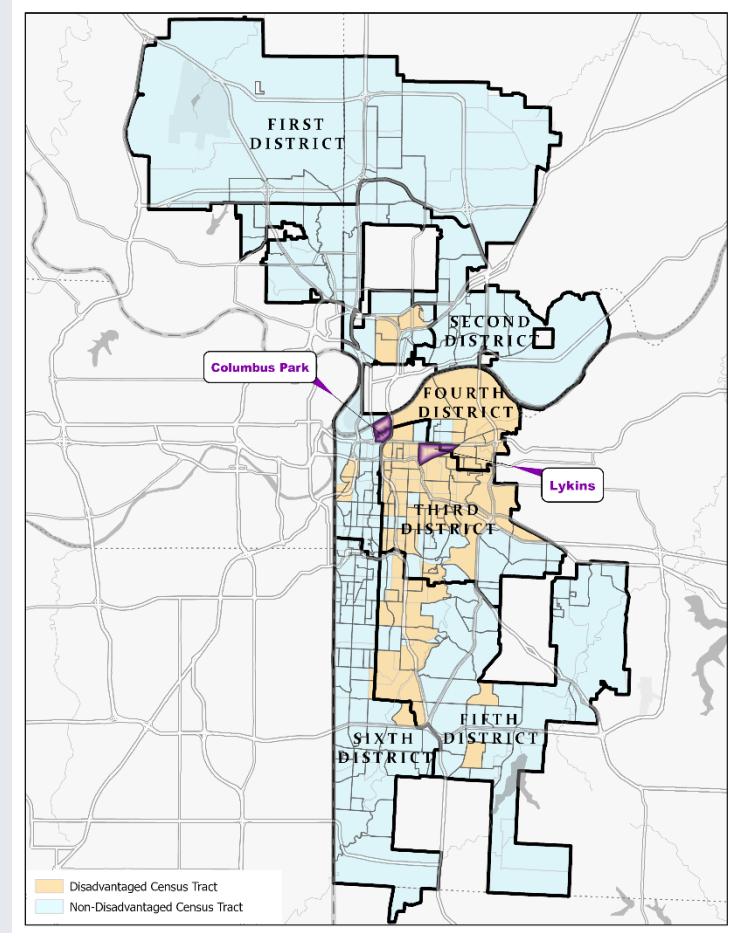
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Grant Funding Will Support Work
in
Economically Disadvantaged
Census Tracts



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M/WBE Subcontractor Participation

CREO KC approved the Contractor Utilization Plan on December 3, 2025, with 15% MBE and 14% WBE participation.

MBE Firm

H&S and Sons, LLC

WBE Firm

SHEDIGS IT, LLC

THANK YOU