

Attachment A.3
KCATA On-Demand Services Funded By KCMO
KCMO Fiscal Year 2024-2025

Listed below are the KCMO-funded on-demand services available to the general public and covered by this contract. All services are operated within Kansas City, MO. Any alterations to these services will be agreed upon by KCATA and the City of Kansas City, MO in keeping with the provisions of this contract and its Attachment D.

IRIS Partner of RideKC – Citywide Zonal On-Demand Service

IRIS is an on-demand solution that serves Kansas City, MO north of the Missouri River (began March 15, 2023) and limited portions of the City south of the Missouri River (starting April 27, 2023). IRIS coverage will extend to serve all of Kansas City, MO in July 2023. The service area is broken into specific zones that allow for local circulatory services, as well as longer regional trips and direct connections to KCATA fixed-route services. The service utilizes a KCATA contractor (RideCo) for the scheduling & dispatching software and another contractor (WHC/ZTrip) for the operations and maintenance of the Iris service.

Hours: 4am to 11pm up to 24 hours per day

Area: All of Kansas City, MO

Fare: Introductory rates start at \$3 intrazone, \$4 interzone, varying fares to special locations and for events subject to change

KPIs: Average rider wait time, average trip duration, average trip rating, total ridership and total fares collected.