

City of Kansas City, Missouri



Docket Memo

Ordinance/Resolution #

Submitted Department/Preparer: Mayor/Council's Office

Docket memos are required on all ordinances initiated by a Department Director. More information can be found in [Administrative Regulation \(AR\) 4-1](#).

Executive Summary

Directing the City Manager to solicit proposals for the necessary technology and equipment to establish an in-house 911 call center and report back to the City Council within 45 days on the actions needed to effectuate this change.

Discussion

Fiscal Impact

1. Is this legislation included in the adopted budget? Yes No

2. What is the funding source?

The funding source of this legislation has not yet been determined.

3. How does the legislation affect the current fiscal year?

The total fiscal impact of this legislation will be determined upon the submittal of proposals.

4. Does the legislation have fiscal impact in future fiscal years? Please notate the difference between one-time and recurring costs.

The purchase of equipment will be a one-time cost, however maintenance of this equipment will be ongoing for the life of the equipment.

5. Does the legislation generate revenue, leverage outside funding, or deliver a return on investment?

No.

Office of Management and Budget Review

(OMB Staff will complete this section.)

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1. This legislation is supported by the general fund. Yes No
2. This fund has a structural imbalance. Yes No

Additional Discussion (if needed)

The funding source of this legislation has not yet been determined.

Citywide Business Plan (CWBP) Impact

View the [FY23 Citywide Business Plan](#)

Which CWBP goal is most impacted by this legislation?

Public Safety (Press tab after selecting.)

Which objectives are impacted by this legislation (select all that apply):

- Reduce violent crime among all age groups, placing an emphasis on young offenders
- Evaluate and identify areas of opportunity in the emergency response delivery system to ensure the best possible patient outcome
- Improve the diversity of employee recruitment, succession planning, and retention in the Police and Fire Departments
- Increase effectiveness and efficiencies of operations at Municipal Court and work to achieve the best possible outcomes for those served
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Prior Legislation

Click or tap here to enter text.

Service Level Impacts

Waiting times for 911 calls made in Kansas City are longer than ever, with fewer than 41 percent of 911 calls to the Kansas City Police Department answered within 15 seconds in the past month.

Other Impacts

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1. What will be the potential health impacts to any affected groups?

A fast response to 911 calls is a core, life-saving public service.

2. How have those groups been engaged and involved in the development of this ordinance?

Due to 911 call-service consolidation, improvements to 911 call center operations currently require approval by regional stakeholders.

3. How does this legislation contribute to a sustainable Kansas City?

N/A

4. Does the ordinance/resolution include Civil Rights antidiscrimination requirements in compliance with the Code of Ordinances (Chapter 38, titled "Civil Rights")?

N/A

5. Has the ordinance/resolution been submitted for review of economic equity & inclusion requirements in compliance with the Code of Ordinances (Chapter 3, titled "Contracts and Leases")?

N/A