

Enterprise Permitting System

Ordinance: 260591



EVP2997- Enterprise Permitting
System

Procurement Process

Tyler Technologies Inc provides the citywide Enterprise Permitting System that many City departments utilize for processing city permits.

This Ordinance requests approval for EVP2997 to exceed the \$1,000,000.00 contract threshold

We are in year 2 of this contract and have 3 additional optional renewal years left.

The average annual spend has been \$1,686,610.

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- The City's Enterprise Permitting and Licensing (EP&L) system and its corresponding solutions, integrations and dependencies are highly used by multiple City departments and the public to automate and centralize land management, permitting, inspections and code enforcement.
- Primary City Departments and Usage:
 - **City Planning and Development:** a centralized, digital platform used to manage the entire life cycle of development projects (online plan submissions, electronic plan reviews, automated permit issuance and GIS-integrated land use planning).
 - **Public Works:** used to streamline infrastructure management (enable tracking and managing permitting, inspections, and code compliance).
 - **Neighborhood Services:** used to centralize property data, automate code enforcement workflows, manage permits and inspections, track violations, access history. Open Data used to help share information transparently with the public. Also currently using for 311 case

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The current systems/processes utilized by the Health Department to manage inspections for Healthy Homes, Food Establishments, Childcare Facilities and Lodging Establishments are inefficient, standalone and distributed system, uses outdated technology and poses mild security risks due to use of unsupported software.

Proposed Solution

- Simplify management of inspections and compliance for Health Department
- Integrates seamlessly with current Enterprise Permitting and Licensing (EP&L) system
- Increase transparency with the public
- Offer seamless payments online and at the counter

Questions?