



Neighborhood Services Department



Neighborhood Engagement Positions

Resolution 20239

Need

- NSD is actively engaged with citizens, community organizations and neighborhood groups, and public/private stakeholders to protect quality of life and improve livability of neighborhoods.
- Create a team that will work within the community to ensure that the City of KCMO is supporting active, vibrant neighborhoods by focusing on neighborhood improvements and engagement rather than ticketing and enforcement
- The reimagined team is collaborative, solution-oriented, data-driven, and has expanded capacity to communicate, triage, and respond to both actual and projected needs, while acting as a liaison and advocate for City services in neighborhoods.

Position Titles

Neighborhood Engagement Specialist

Duties

- Enforcement of Municipal codes and ordinances.
- Assist residents through outreach, strategic planning programs, and city-sponsored events.
- Educate residents on City services, programs, and engagement opportunities.
- Advocate for neighborhoods for City services.
- Gather and report metrics on neighborhood needs assessments.
- Work with Departments to increase community awareness and access to services through programs and grants.

Neighborhood Engagement Supervisor

Duties

- Supervision of Enforcement of Municipal codes and ordinances.
- Support 311 and Office of Citizen Engagement to connect neighborhoods with services.
- Integrate information and data into reports and presentations.
- Develop performance metrics for engagement opportunities across all departments.
- Provide direction and support to business teams.
- Create new programs to engage and educate residents.

Process



Coordinate with Local 500

Create & Classify Positions

Fill Positions

Questions?