KCWATER

ORDINANCE NO. 260876

Leak Stoppers Program, Renewal No. 5

Authorizing the Director of Water Services to execute a $202,000.00 Cooperative Agreement with Bridging the Gap, Inc., for the Leak Stoppers Program, Renewal No. 5, for a total agreement amount of $1,119,500.00; and authorizing an extension of the term of Contract No. 20003-5 for an additional three one-year renewal options with further City Council approval for a total term of eight years.

September 29, 2026

Transportation, Infrastructure & Operations Committee

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Leak Stoppers provides qualifying KC Water customers with services and devices to reduce the amount of water used in customers homes and the costs associated with unintended water usage.

Services include:

- Water Conservation Kits
- Toilet Replacement
- Leak Repair

To apply for your FREE water saving kit, visit www.LeakStoppersKC.com or call 816-890-9600.

ORDINANCE NO. 260876

How the Program Works:

- Residential home visit
- Identify leaks and energy efficiency issues
- Install FREE water conservation and energy products as needed

Benefits

Provides qualifying KC Water customers with a FREE Water Savings Kit that includes simple devices that could reduce the amount of water used.

ORDINANCE NO. 260876

Average Spend Per Customer

- Water Conservation Kits - $10.00
- Leaks (Minor/Major) $700.00, common are fill valve and faucet replacements
- Toilet Replacements - $545.00
- Toilet Replacements with flooring repair - $1,200.00

ORDINANCE NO. 260876

Leak Stoppers Program (May 1, 2025 – April 30,2026)

503 Households Visited, 10% Increase
in households reached within Low Life Expectancy ZIP Codes:
64126, 64127, 64128, 64129, 64130, and 64132

Water Conservation & Identified Needs

- 503 water conservation kits distributed
- 192 minor leak repair candidates identified
- 17 complex repair candidates identified

Repairs Completed
22 leak repairs
21 toilets replaced
5 water heaters replaced
3 full water line replacements
2 partial water line repairs

Expanded Home Repair Access
75 households (15%) connected to additional BTG-funded home repair services following their introduction through Leak Stoppers.

Bridging The Gap

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Who is Eligible?

Low- to moderate-income households located in Kansas City, Missouri may be eligible.

Eligibility factors may include one of the following:

- Currently receiving WIC, Social Security, Medicaid/Medicare, Retired, Disability, etc., or job impacted by COVID-19
- High water bill or received water bill insert
- Referral from KC Water or Evergy
- Home is in high priority zip code: 64132, 64130, 64128, 64127, 64126, and 64109 (Can be renter or homeowner)

ORDINANCE NO. 260876

Contract Inclusion Subcontractor Participation

CREO KC approved 0% subcontracting participation on September 15, 2026 for Renewal No. 5 due to there being an unavailability of KCSBE firms.

THANK YOU